



Whitelist Email Addresses:

Please whitelist support@emcl.com to ensure that teachers receive the welcome email with the link that allows them to create their account.

Whitelist URLs and Ports:

Please ensure that the following ports and URLs have been whitelisted:

Ports: 443, 80, 1935 and 8080

<http://flipgrid.com>

<http://emcp.com> and all subdomains – domain for all EMC hosted products

<http://emcl.com> and all subdomains – domain for many EMC Languages products

<http://emcschool.com> and all subdomains – used in many shortcuts and other links included in products

<http://media.emcp.com> and all subdomains – used in to host media files and other items

Is The Upload Being Blocked?

First run a test to see if any ports are being blocked. Go to this URL to test if any ports are blocked:

<http://flipgrid.com/portTest.php> also test using <http://flipgrid.com/porttest> *note that one has a .php*

extension and one doesn't. The second URL is used specifically to test port 1935 on computers. This test uses the same functionality as the Flipgrid site does.

Should you have any further questions, please do not hesitate to contact our Technical Support Team.

We can be reached by telephone at 800-328-1452 (option 2), by email at support@emcp.com, or

through 24/7 live chat by clicking the following link:

