

My eBook has colored lines

When I zoom into my eBook, sometimes colored lines show up and cover the text and pictures. An example is below. How do I fix this?

right side of the *Top* text box until 3.5 displays.

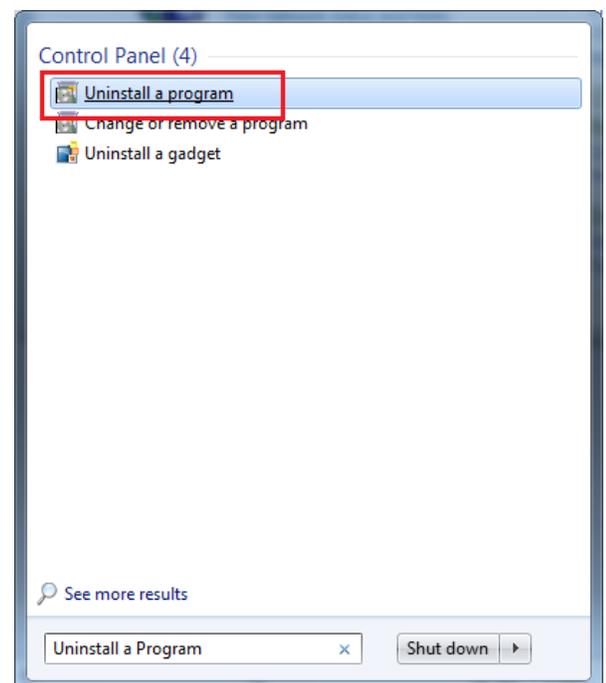
- Click the up-pointing arrow at the right side of the *Bottom* text box until 1.5 displays.
- Preview the worksheet by clicking the Print Preview button located toward the bottom of the Page Setup dialog box. The worksheet appears to be a little low on the page so you decide to horizontally and vertically center it by completing the following steps:
 - Click the [Page Setup](#) hyperlink that displays below the categories in the Print tab Backstage view.
 - Click the Margins tab at the Page Setup dialog box.
 - Change the *Top* and *Bottom* measurements to 1.
 - Click the *Horizontally* option. (This inserts a check mark.)
 - Click the *Vertically* option. (This inserts a check mark.)
 - Click OK to close the dialog box.
 - Look at the preview of the worksheet and then click the File tab to return to the worksheet.
- Save **EL1-C4-P1-RPBudget.xlsx**.

The diagram shows the Page Setup dialog box with the Margins tab selected. A vertical blue bar highlights the right side of the dialog box. Red callouts point to specific steps: Step 7 points to the 'Center on page' checkbox; Step 8b points to the 'Horizontally' checkbox; Step 8c points to the 'Vertically' checkbox; and Step 8d points to the 'OK' button.

Our eBook developers have confirmed that this is caused by a bug in the latest version of Flash, which is Adobe Flash Player 11. You can work around this by installing an older version of Adobe Flash Player.

Uninstalling Adobe Flash Player 11

- Click on the Start button in the lower left corner of your screen.
- In the Search box at the bottom, type **Uninstall a Program**.
- Click the **Uninstall a Program** link when it comes up.
- Wait for the list of programs to load. Sort the **Name** column if it is not already in alphabetical order.
- Find all instances of **Adobe Flash Player 11**.
- Double-click each **Adobe Flash Player 11** instance.



7) A pop-up similar to the one below will appear.



- 8) Click **Uninstall** in the bottom right corner. You may be asked to close applications you have open (such as Internet Explorer) before proceeding. The application will complete the uninstall.
- 9) Click **Done**.

Installing Adobe Flash Player 10

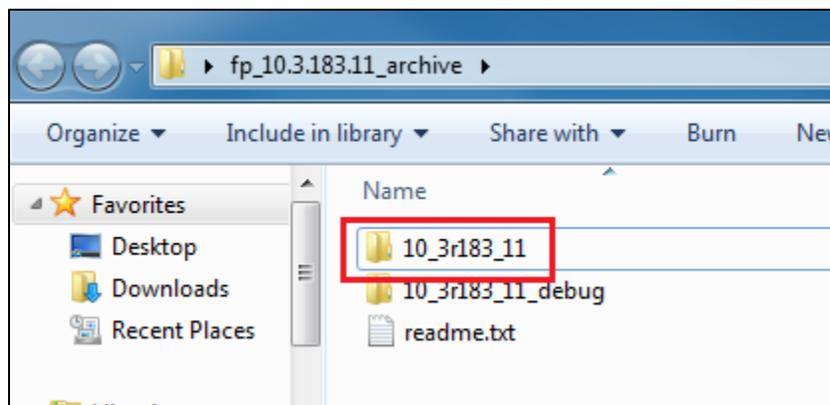
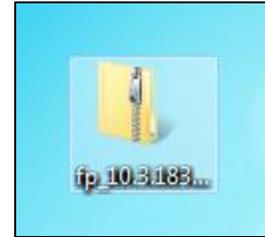
- 1) Navigate to this link: http://kb2.adobe.com/cps/142/tn_14266.html
- 2) Scroll down about halfway down the page until you see **Flash Player 10.3.183.11** just like in the image below. **Right-click** on **Flash Player 10.3.183.11** and choose **Save target as...**

	• Sun Java Desktop Sys
Mobile Operating Systems	Operating System
Certified Devices	http://www.adobe.com/flashp

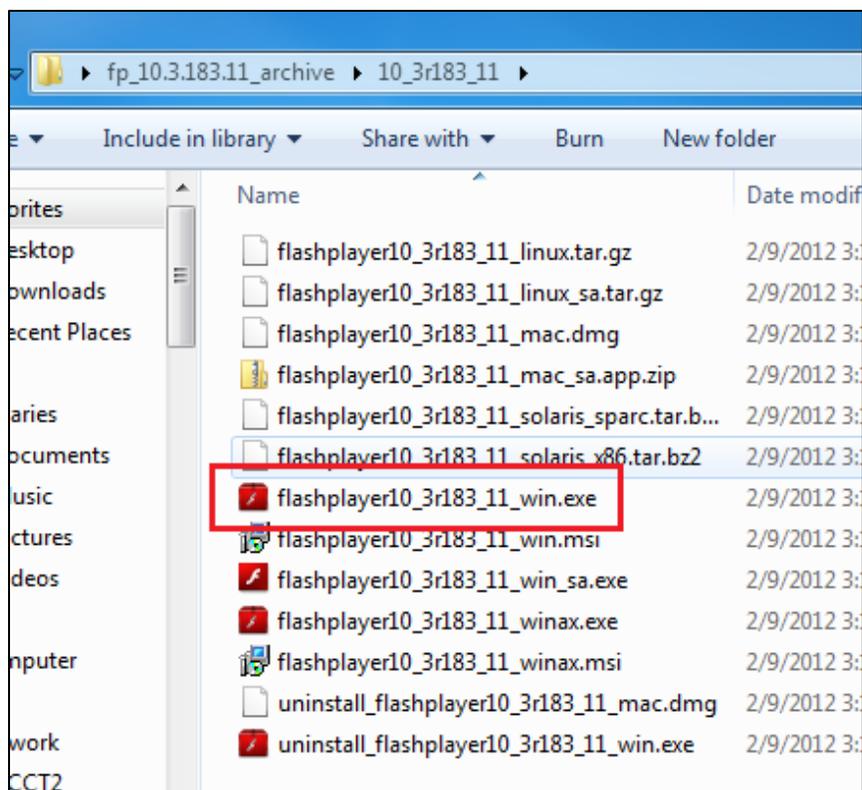
Release and Content Debugger archives

- (Released 11/10/2011) [Flash Player 11.1.102.55 \(174 MB\)](#)
- (Released 11/10/2011) [Flash Player 10.3.183.11 \(76.9 MB\)](#)
- (Released 9/21/2011) [Flash Player 10.3.183.10 \(80.5 MB\)](#)
- (Released 8/24/2011) [Flash Player 10.3.183.7 \(74.1 MB\)](#)
- (Released 8/9/2011) [Flash Player 10.3.183.5 \(70.6 MB\)](#)
- (Released 6/28/2011) [Flash Player 10.3.181.34 \(75.7 MB\)](#)
- (Released 6/14/2011) [Flash Player 10.3.181.26 \(75.6 MB\)](#)

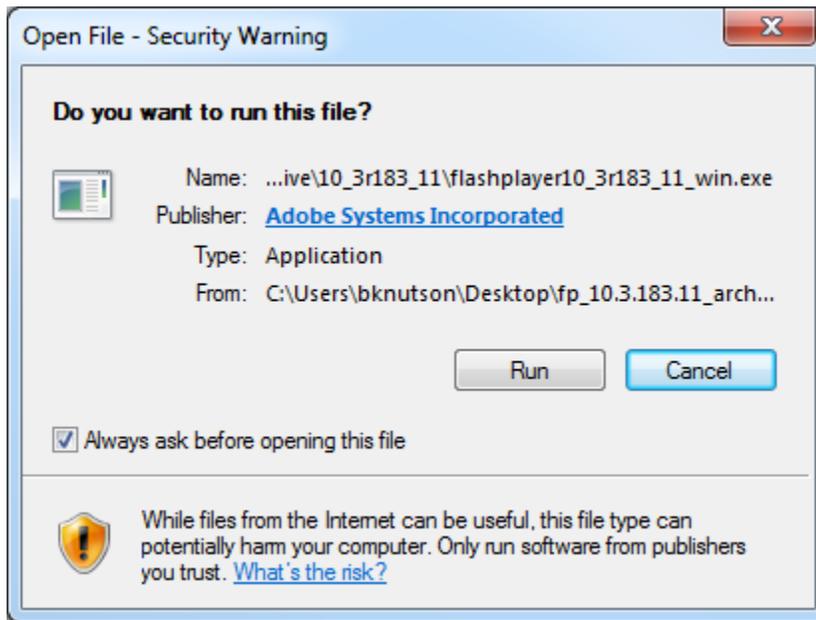
- 3) Choose the download location as your Desktop, or some other directory that you can easily navigate to. Click **OK**.
- 4) Once the download is finished, navigate to your Desktop, or the location that you saved the file to.
- 5) The folder will be named **fp_10.3.183.11_archive.zip** and look like the image to the right.
- 6) You now need to unzip it, or extract it. The easiest way to do this is to use Windows native extract function. **Right-click** the .zip folder, and choose **Extract All...**
- 7) Click **Extract**.
- 8) The unzipped folder should be placed in the same location you saved the **fp_10.3.183.11_archive.zip** folder too.
- 9) Open the **10_3r18311** folder.



- 10) Open the **flashplayer10_3r183_11_win.exe**.



11) Click **Run** when the Open File – Security Warning pops up.



12) Check the “**I have read...**” box and click **Install**.



13) When the installation has completed, click **Done**.